



Insulation Room Information

Dear Valued Guest,

We would like to thank you very for your selection for choosing Tasigo Hotels.

We are aware that Covid-19 compels us all to be more careful in everyday life. Our team's primary duty is to provide you with a healthy and #STAYSAFE experience in addition to a pleasant stay. For this reason, as a team, we take hygiene and cleanliness standards with great attention.

Our management team follows and strictly adheres to all published procedures by Russia Ministry of Health and the World Health Organization with regard to pandemic.

We firmly believe that you will give us all the support during this stay. If you experience any of the situations listed below, you should call us from "RECEPTION " button on your room phone and give us urgent information.

- 1- When you have complaints of Covid-19 symptoms such as fever, cough, sore throat and shortness of breath during your stay.
- 2- A physical weakness that cannot maintain your physical condition during the stay and falling, staggering, high fever, coughing, etc.

In this case, we are deeply sorry to inform you that we need to take you and your family members to one of our previously designated isolation rooms. And the hotel team will fully support you to make an arrangement for PCR Test or to call the ambulance upon your request. Till confirming your COVID -19 negative results or till your check out date:

- We will need to block your access to the common areas of our hotel.
- We will provide you cleaning supplies for both your personal and room cleaning.
- Room service will provide you one usage materials and we will place your orders out of your room door.
- We will use 'best available rate' for the accomodation.

Thank you very much for your understanding and support.

TASIGO Team